

LAC Update on Access to Information and Privacy

National Claims Research Directors Meeting

April 14th, 2026

Ottawa, Ontario

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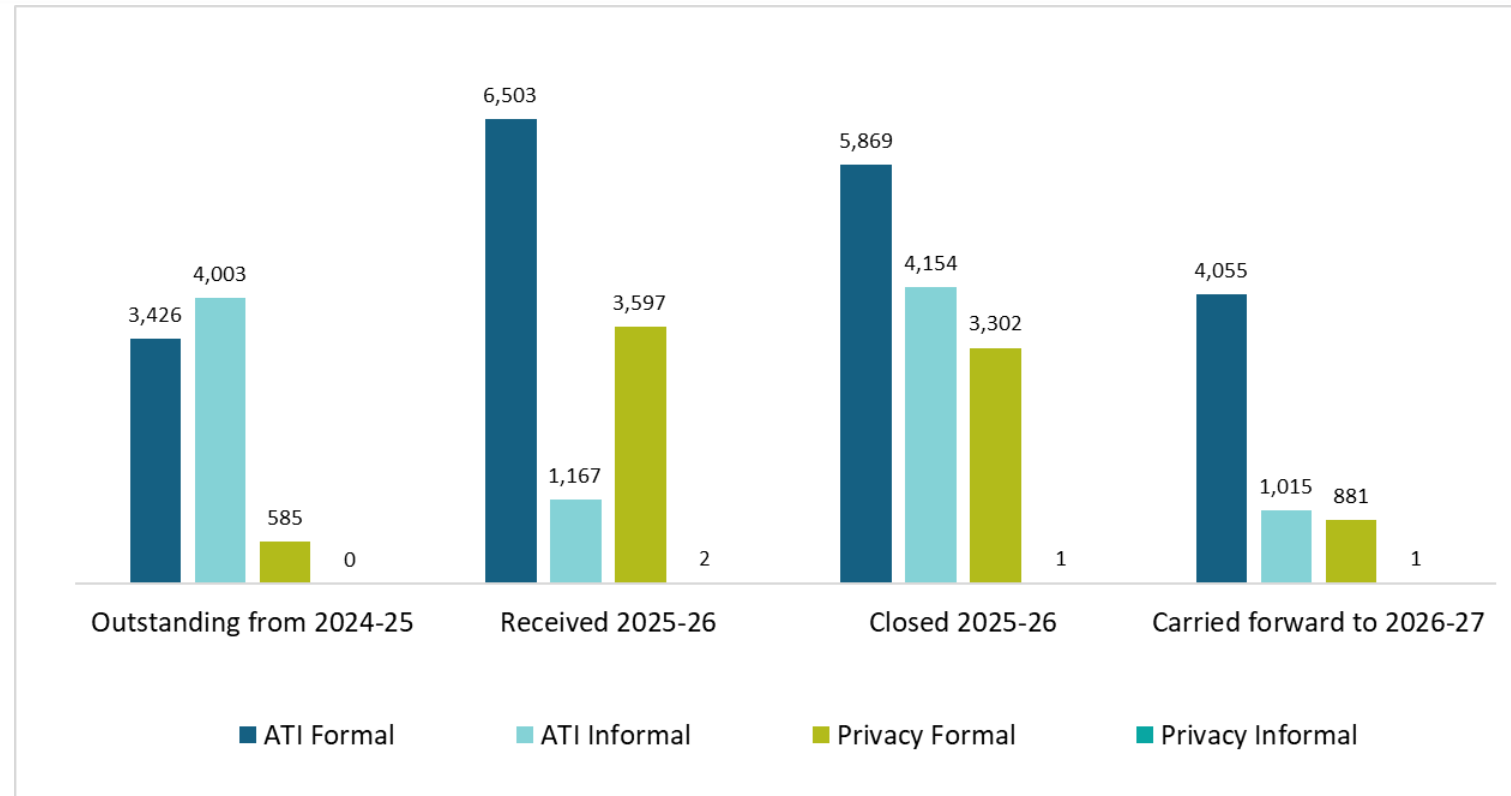
2025-26 LAC ATIP Results Achieved

8,014
Requests carried
forward to 2025-26

11,269
Requests received
during 2025-26

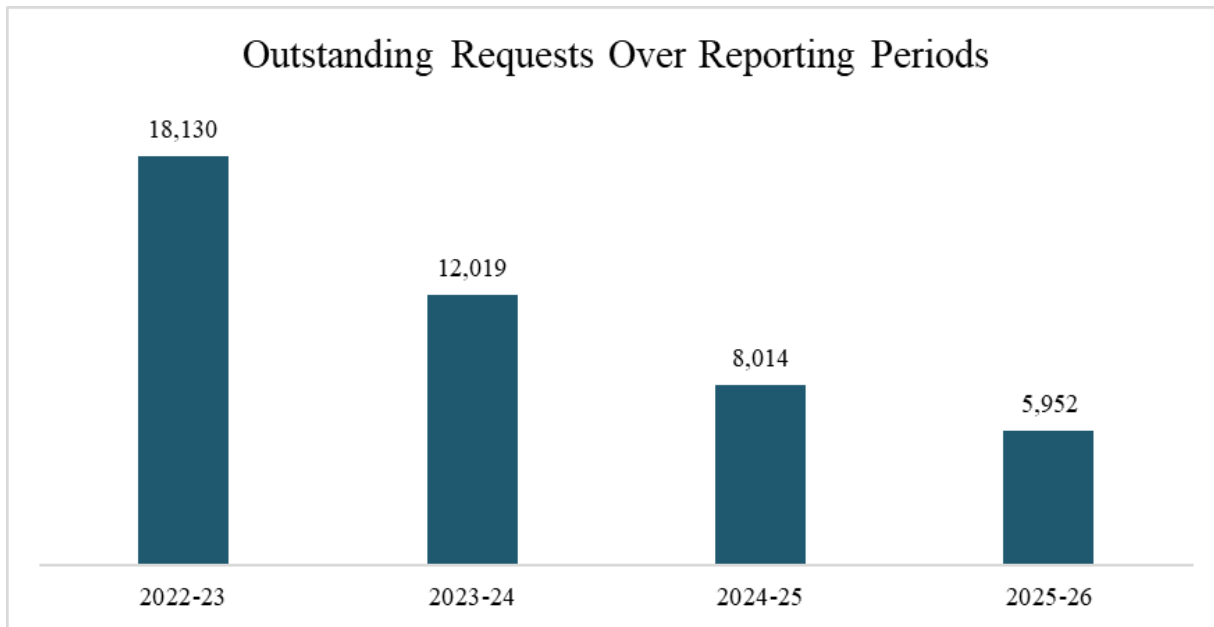
13,326
Requests completed
during 2025-26

5,952
Requests carried
forward to 2026-27

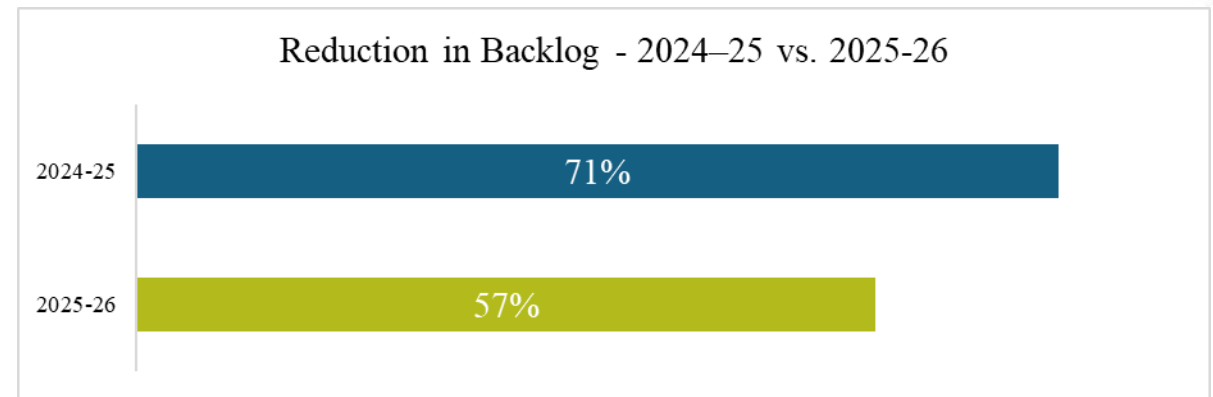


Overview of Current Backlog

Outstanding Requests Over Reporting Periods



Reduction in Backlog - 2024-25 vs. 2025-26



Progress Highlights & Recent Resourcing Decisions

- Decreased backlog by 40% since 2022
- Decrease of 95.6% in the number and scope of consultations with other government departments
- Comprehensive Expenditure Review reductions will not affect the working levels of the Indigenous Records Team, i.e. analysts processing requests are not affected.
- LAC has been allocated annual funding of 22.4M, ongoing, to stabilize ATIP functions

Formal Requests for Indigenous Related Records

| Breakdown | FY 2024-2025 | FY 2025-2026 |
|---|------------------------------|------------------------------|
| Formal ATI and Privacy requests carried over from previous year | 150 | 671 |
| Formal ATI and Privacy requests received | 600 | 1,201 |
| Formal ATI and Privacy requests closed | 424 (160,505 pages reviewed) | 996 (216,102 pages reviewed) |
| Formal outstanding ATI and Privacy requests | 325 | 537 |
| Formal overdue ATI and Privacy requests | 85 | 356 |

Different streams of requests processed by the Indigenous Requests Team

| Stream | Number of analysts assigned to workflow | Requests received in FY 2024-2025 | Requests closed FY 2024-2025 | Pages reviewed FY 2024-2025 | Requests carried forward to FY 2025-2026 | Requests received in FY 2025-2026 | Requests closed FY 2025-2026 | Pages reviewed FY 2025-2026 | Requests carried forward to FY 2026-2027 |
|-----------------------|---|-----------------------------------|------------------------------|-----------------------------|--|-----------------------------------|------------------------------|-----------------------------|--|
| Access to Information | 3-4 | 280 | 251 | 137,035 | 511 | 512 | 335 | 158,146 | 614 |
| Privacy (60 days max) | 2 | 319 | 173 | 26,633 | 160 | 689 | 661 | 47,100 | 188 |
| 8(2)s | 1 | 118 | 47 | 69,416 | 302 | 81 | 116 | 23,368 | 267 |

8(2)(k) Backlog Data Clean Up Project - Completed

Project scope: Acquiring an accurate picture of the amount of work currently in the queue

Baseline:

- 293 requests submitted for 8(2)(k) release
- 7104 files in total

Result:

- 186 requests (4163 files) confirmed active and in the queue for 8(2)(k) processing and release

Informal Requests pursuant to 8(2)(k)

Trends over the past four years

| | <i>2022-23</i> | <i>2023-24</i> | <i>2024-25</i> | <i>2025-2026</i> |
|--|----------------|----------------|----------------|------------------|
| Requests received | 92 | 139 | 118 | 80 |
| Requests closed | 43 | 81 | 53 | 116* |
| Number of pages reviewed | 38,780 | 62,306 | 66,492 | 23,368 |
| Number of pages released | 37,483 | 59,792 | 54,384 | 2,588** |
| Number of requests carried forward to next fiscal year | 174 | 232 | 297 | 186 |

Challenges

- Increased number of requests
- Increased average number of pages per request
- Settlement agreements have continued to add pressure on our volume workload (ex: “Indian Boarding Homes (Percival)” and “First Nations Child and Family Services (FNCFS) and Jordans’ Principle (Moushoom/Trout – AFN)” and the “Federal Indian Hospitals”
- The team has been protected from government-wide Comprehensive Expenditure Review reductions, but there has been no increase in resourcing to meet the increasing volume workload.

Ongoing Improvements

- Application fee of 5\$ is now waived for all ATI requests at LAC as of December 2025.
- New process for formal ATI requests without references was put in place at the beginning of last fiscal year. Requests are put on hold and sent to our Research Support team to identify the proper archival references, which ensures the ATI requests can be processed clearly and efficiently.
- Informal ATI requests backlog for Indigenous related records has been eliminated (on archival government records, does not include privacy or military personnel requests)
- Clarified 8(2)(k) procedure: no redacted personal information, no digitization to consult in person to prevent unnecessary delays in getting access to files.
- One Analyst now dedicated to 8(2)(k) workflow and putting in place a short-term team dedicated to completing these requests in the coming year.

Ongoing Improvements

Change in the number of analysts working on Indigenous records:

| 2021-2022 | 2022-2023 | 2023-2024 | 2024-2025 | 2025-2026 |
|-----------|-----------|-----------|-----------|-----------|
| 0 | 3 | 5.5 | 7.5 | 9.5 |

Improvements to Access

- Since June 2024 previously [completed formal ATI requests](#) on archival records have been published on LAC's website – going back approximately 10 years

| Collection | Downloads/Views as of March 31 st 2025 | Downloads/Views as of March 26 th 2026 |
|--|--|--|
| Total for all LAC ATI archival records | 12,261/10 046 | 30 289/58 416 |
| RG10 | 1 057/1 501 | 2,497/8,116 |
| RG22 | 15/68 | 76/310 |
| RG85 | 77/97 | 392/924 |

Upcoming plans

- Establishment of workflow to eliminate backlog of 8(2)(k) requests
 - 1 dedicated team member with 1 temporary support already in place, plus a dedicated team to be established to complete outstanding requests this year.
- Continuing to stabilize capacity
 - Adding 3-4 PM-01 in order to help the processing of Privacy requests (i.e. dividing tasks to appropriate levels to be more efficient with our time)
 - Addressing longer term absences in the team by backfilling positions wherever possible

Conclusions and Next Steps

- Reduce and ultimately eliminate backlog of overdue formal requests
- If you are unsure how to best proceed, please contact us and we will work with you to find the best solution: [Ask us a question](#)
- The more information you can share with us the better - including if there is a deadline - especially for informal requests, so we may organize the order of our work.
- When appropriate, LAC will reach out to the requester when more information to process the request is required or if another option (formal or 8(2)(k)) is a better option

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